Texas Department of Information Resources (DIR)

Big State Electric, Ltd. has been awarded a contract by the Texas Department of Information Resources (DIR) list to offer Telecom products, services, and installation at the lowest prices and best value from a variety of vendors, including Leviton, Panduit and more. Many of our DIR quotes end up being priced lower than the listed price based on the details of the installation. We offer top quality work at solid prices. When you call us, your work is done in a timely manner and it is done right. This streamlined co-op purchasing program saves taxpayer dollars and reduces procurement headaches for all DIR eligible institutions.

DIR Contract Number: DIR-CPO-4775

DIR Reference Materials

Co-Op Program Overview

Information and Communication Technology (ICT) Cooperative Contracts Program

Pricing

Big State Electric Price Index, DIR-CPO-4775 Appendix C

How to Order

Step 1:

Email your contact name and number, and your entity name and address to: darin.pape@bigstateelectric.com and steven.trigo@bigstateelectric.com
A designated Big State Electric representative will contact you by email and or phone to discuss your exact needs and provide you with a quote.

Step 2:

Once you approve our quote then email a purchase order number, with all your contact information, payable to Big State Electric, Ltd. email to: darin.pape@bigstateelectric.com and steven.trigo@bigstateelectric.com
Reference DIR contract number **DIR-CPO-4775** on Purchase Order.
If you do not wish to email us, you can also call our office at 210-735-1051 and ask for our designated order representative Darin Pape, extension 113.

Our mailing address:
Big State Electric, Ltd.
8923 Aero St.
San Antonio, TX 78217

Main: 210-735-1051
Fax: 210-735-1671

DIR contract number: **DIR-CPO-4775**

Big State Electric, Ltd. Warranty and Return Policy

Warranty- Standard cable installation will carry a limited 1 year warranty on parts and labor from the date of installation. Damages caused by human error, vandalism, natural disasters, rodents, or any external source other than normal wear and tear are not covered under warranty. To obtain warranty work on an installation installed by Big State Electric, simply call our office at 210-735-1051 and ask for
Darin Pape or a telecom division project manager and we will schedule a time for repair.

Large installations may be eligible for extended warranty from 15 years to life on materials and include a warranty from the manufacture. If this is the case with your installation you will be provided with paper work at the end of the job containing all pertinent warranty information specific to your address of installation.

Return Policy- Materials purchased through Big State Electric that are returned by the customer within 30 days of purchase are subject to a 20 percent restocking fee for all standard in stock items. Special order items may not be returned. These items will be disclosed to the customer before purchase if they fall into this category. Special order items consist of equipment not normally kept in stock by the distributor.

Materials used for data cable or fiber or copper backbone that have been installed can not be returned.

Services To Be Provided

Big State Electric Price Index, DIR-CPO-4775 Appendix C

DIR Products

- Berk-Tek
- Chatsworth Products Incorporated
- Commscope
- Corning
- General Cable
- Leviton
- MaxCell
- Panduit
- Superior Essex
- WBT
- Cablofil